

Making Better Leaders Out of Every Employee: Cyndy Beal's McGregor Story

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Cyndy Beal has served as McGregor's Accounts Receivable Manager for more than five years.

Before coming to McGregor, Cyndy dedicated the first 20 years of her career to working for a national homecare company, where she learned to love the mission of serving seniors in need. When this company closed all their Ohio offices in 2018, Cyndy first joined McGregor out of necessity but has since decided to stay at McGregor out of a growing love for her work and her community.

Cyndy lives in Akron, which is over an hour away from the McGregor campus. Even so, she is a firm believer that the daily commute is worth every second because "I love what I do, why I do it, and the people I work with."

When asked what the McGregor mission means to her, Cyndy said that "our mission means showing respect and dignity to seniors as they grow older and helping them and their families through all of the difficult transitions in life." Cyndy serves this mission everyday by making sure that all billing information is accurate and helping seniors and their families walk through the complex Medicaid process whenever they need help.

Cyndy also discussed how McGregor has invested in her over the years. After being accepted into the first cohort of the McGregor Leadership Academy in 2022, she has learned invaluable leadership and time management skills. "McGregor constantly invests in their employees to make us better leaders so that we can lead our teams well and inspire our own employees to continue staying at McGregor too," she said.

Cyndy concluded by saying that since she started working at McGregor, she has flourished in so many ways due to the "challenges that have forced me to grow, the support that I have been given, and the new things I learn everyday in the McGregor community."

Cyndy plans on staying at McGregor until she retires. Until then, McGregor has given her the financial capabilities to begin planning for her retirement and the ability to pursue her other passions outside of her regular workday.